2018 Membership Profile Mexico Edition



The 2018 Membership Profile — Mexico Edition analyzes certain key metrics of Interval International's Mexico-resident membership. These metrics include demographics; leisure travel habits, preferences, and patterns; future purchase characteristics; desirability of alternative vacation experiences; and the use of social media and technology.





Since 1976, Interval International® has been a leader in the vacation ownership industry, providing resort developer clients and consumer members with outstanding services and compelling product enhancements.

From those early days, Interval has taken a leadership role in the pursuit of industry insight, driving education in the vacation ownership sector. The company remains committed to providing valuable research and decision-making tools to support its resort clients, and to bringing a world of vacation possibilities to its members.

The findings from the *2018 Membership Profile* — *Mexico Edition* have been reviewed and verified by global hospitality services firm HVS.

THINK GLOBALLY

Where They're From

Interval members reside all over the world. And Interval membership affords them the opportunity to travel near and far from their country of residence.

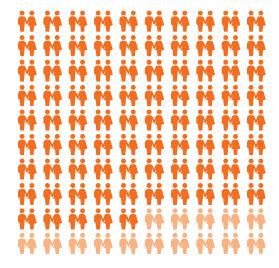




Residence data as of May 17, 2018. Member quotes (and screen names) are from Interval's online Community forum.

DEMOGRAPHICS

Marital Status



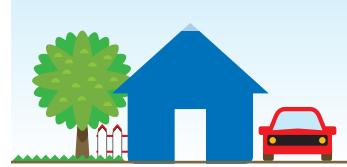
85% married

Household Size



The average Mexico-resident member lives in a household of 4 people.

Home Ownership



94% own
Primary Residence



28% OWN
Vacation Residence

OWNERSHIP & MEMBERSHIP

Length of Ownership

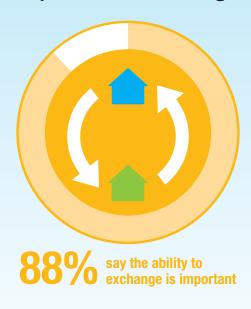


54% own timeshare for more than 10 years

54% of Mexico-resident members have owned their timeshare for more than a decade, demonstrating the long-term benefit of ownership and the variety of experiences that Interval membership delivers.

International

Importance of Exchange



88% of Mexico-resident members say that the ability to exchange their timeshare is important, underscoring how well Interval membership complements vacation ownership.

Future Purchase



Exchange is an important factor in past and future purchases.

> The top five factors Mexico-resident members would consider if they were to purchase additional vacation time, ranked in order of

> > importance.

Leisure Trip Duration

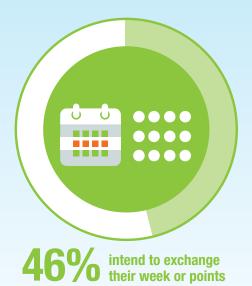
Trading

Power

And exchange is top of mind

for the near future.

Intent of Exchange



46% of Mexico-resident members say that they intend to exchange their week or points with Interval in the next 12 months.

TRAVEL HABITS

Primarily weekends

Less than

a week

1 to 2 weeks

2 to 3 weeks

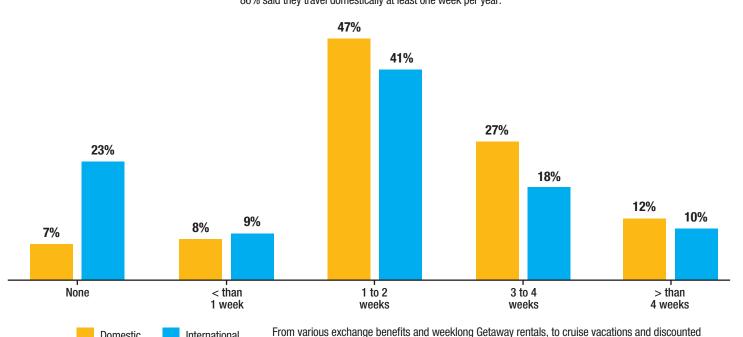
More than

3 weeks

Domestic and International Travel*

Total Time Reported for Leisure Travel

Nearly seven in 10 Mexico-resident members reported traveling internationally one week or more per year. 86% said they travel domestically at least one week per year.

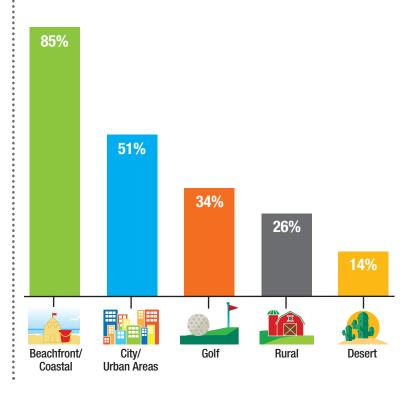


hotel stays, Interval meets the overall needs of its well-traveled Mexico-resident members.

Interval's exchange and Getaway benefits meet the needs of the 90% of ShortStay Exchange® and hotel exchange benefits for upgraded members meet

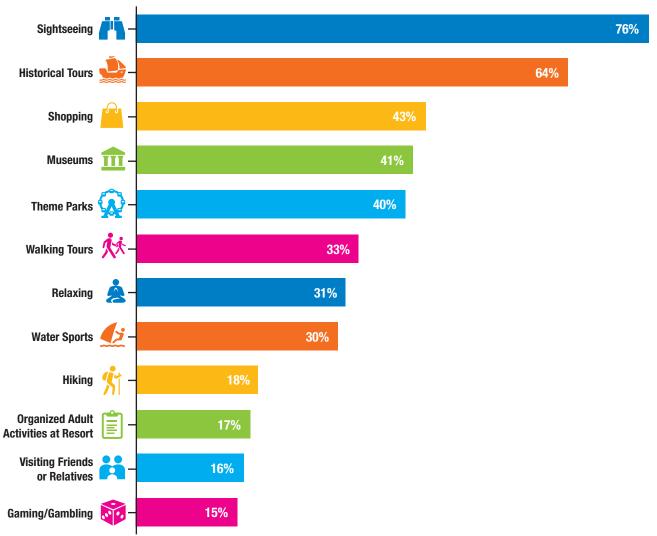
Mexico-resident owners who travel at least one week at a time. And Mexicoresident members have ample vacation time: 52% own at least two weeks, and 41% own at least two week equivalents in points. Additionally, Interval's the demands of the 10% of Mexico-resident members who primarily travel in increments of less than one week.

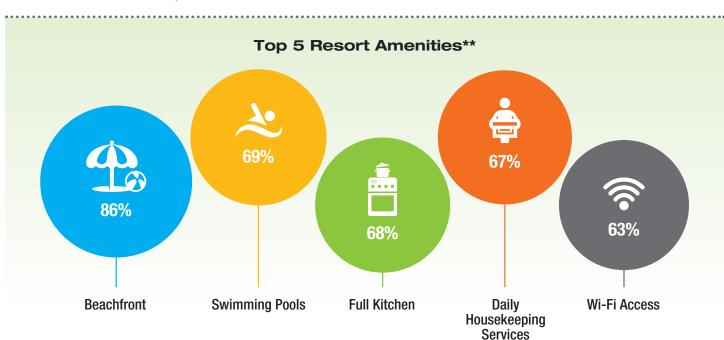
Top 5 Vacation Experiences for Future Travel**



TRAVEL HABITS

Top 12 Vacation Activities**

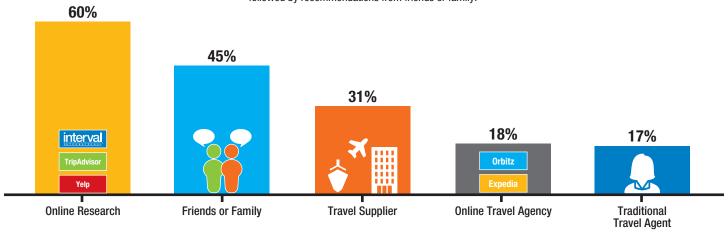




RESEARCH & TECHNOLOGY

Travel Research**

Overwhelmingly, Mexico-resident members rely on their own online research when making vacation plans, followed by recommendations from friends or family.

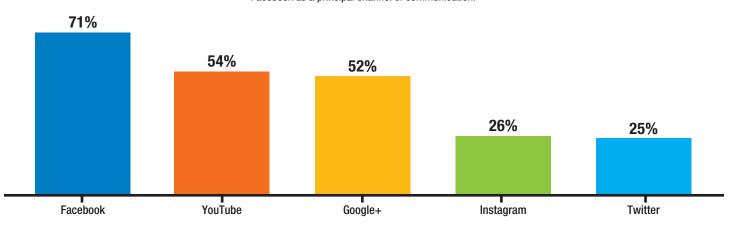


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Young Influencers 80% of Mexico-resident members' children or grandchildren have an influence on the family's travel plans.

Social Media**

Social media is widely used among Mexico-resident members, with more than 7 in 10 citing Facebook as a principal channel of communication.



Except for information presented in the "Think Globally" section, data was accumulated from an online survey of Interval International's Mexico-resident membership fielded from October to November 2017. Participants were invited via email circulated exclusively to a random sample. A total of 470 respondents participated, resulting in an estimated overall sampling error of $\pm 4.4\%$ at a 95% confidence level.



intervalworld.com resortdeveloper.com

